

## AI REVOLUTION ENHANCING HUMANS, PROJECTS AND BUSINESSES

PM PERSPECTIVES PMI ROMANIA CHAPTER CONFERENCE 2023

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# **BEFORE STARTING**



### DURATION

Estimated time 15 minutes

### MOBILE

Please silent your phone



### NOTES

Take your notes

Q&A

5 minutes



# ATTENDING THIS PRESENTATION, YOU...



WILL NOT **BECOME AN AI** GURU









WILL NOT BE **SMARTER** 



### WILL NOT **UNDERSTAND AI**

WILL NOT BE **TRILLIONAIRE** 



**STILL WANT TO CONTINUE?** 







# AGENDA









A disruptive technology is one that displaces an established technology and shakes up the industry or a ground-breaking product that creates a completely new industry.

– Prof. Clayton M. Christensen, Harvard **Business Review** 



# **DISRUPTIVE TECHNOLOGIES**





## SUSTAINING INNOVATION











## DISRUPTIVE INNOVATION







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# WE BUILT A BEAUTIFUL LEGACY SO FAR...





Video 2: https://www.youtube.com/watch?v=vAC4fpjyJV8&t



# **TECHNOLOGY FIRST BILLION**

	Mobile Phones	Internet	Email	Social Media	Chatbots
Years to reach	14	4	15	9	1
Break Through	1983-1997	1991-1995	1985-2000	2002-2011	2010-2011
Key Players	Nokia Motorola	Netscape Internet Explorer Google	Hotmail Gmail Yahoo	Facebook Instagram Whatsapp Tiktok	Siri Alexa Hubspot ChatGPT
Disruptor	Apple iPhone 2007 9 years	Google Google Search 1998 8 years	Hotmail Webmail 1996 12 years	Facebook Social Network 2004 8 years	Open AI Chat GPT 2023 <b>2 months</b>







### Artificial Intelligence (AI)

Artificial intelligence (AI) is a rapidly evolving field that is reshaping how we live and work. As a project manager, you should have a fundamental understanding of artificial intelligence and its potential applications.

At a high level, AI is concerned with the creation of computer systems capable of doing activities that would ordinarily require human intellect, such as comprehending natural language, identifying patterns in data, and making decisions based on incomplete or ambiguous information.

Al systems can be divided into three broad categories: Artificial Narrow Intelligence, Artificial General Intelligence, and Artificial Superintelligence.



# **ARTIFICIAL INTELLIGENCE STAGES**





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### Artificial Intelligence vs Machine Learning vs Deep Learning

Artificial Intelligence (AI), Machine Learning (ML), and Deep Learning (DL) are interrelated fields within computer science that often get discussed together. Let's explore their relationships and differences.

### • Artificial Intelligence (AI):

Al is the replication of human intelligence in machines designed to think and act like humans. Al can refer to a variety of technologies, including machine learning, natural language processing, computer vision, and robots.

• Machine Learning (ML):

Machine learning is a subset of artificial intelligence that allows computers to learn from data without being explicitly programmed. Machine learning algorithms evaluate data and produce predictions or judgments using statistical models.

### • Deep Learning (DL):

Deep learning is a subfield of machine learning that processes and analyses massive volumes of complex data using artificial neural networks with several layers. Deep learning algorithms are particularly well-suited to jobs like picture and speech recognition, where they can detect patterns and features in enormous volumes of data.







# **GENERATIVE A**

Generative AI uses deep learning models, like neural networks, to learn a dataset's structure and patterns. Adjusting internal parameters to reduce the discrepancy between generated outputs and actual data trains these models.

- Convolutional Neural Networks (CNNs): are widely utilized for image and video processing and are a cornerstone of computer vision research and applications. They detect objects, classify images, and recognize faces.
- **Recurrent Neural Networks (RNNs):** are commonly utilized for sequential data processing applications including natural language processing and speech recognition. Language modelling, machine translation, and speech synthesis employ them.
- Reinforcement Learning (RL): is widely used in robotics and autonomous systems. Games, robotics, and self-driving cars use it.







# ATTENTION IS ALL YOU NEED





### How GPT works?

GPT Large Language Models use the Transformer architecture, which has an attention mechanism and a multi-layer, multi-head design. After unsupervised, large-scale pre-training, they are fine-tuned for specific tasks.

This models are used for text generation, translation, summarization, question-answering systems, text completion, sentiment analysis, and classification.











### Morgan Stanley

### Morgan Stanley

Knowledge Base organizer



Read me!

Khan Academy

Running a Knowledge Base pilot

# **OPEN AL USE CASES**

## stripe

### Stripe

Running a system for fraud prevention

### Duolingo Developing deeper

0\_0

conversations

### Waymark<sub>®</sub>

### Waymark

Designing a video creator



# COMPUTER VISION







Read me

# Shell uses computer vision to see safety.

Shell has begun to use computer vision to automate safety checks at its service stations. For example, if a customer comes into a station, begins filling up their car with gas, and then lights a cigarette to smoke, cameras and **machinevision systems can detect the dangerous behaviour** and warn the station manager. The management can block the pump until the customer extinguishes the cigarette.







# **KNOWLEDGE MINING**



### Metropolitan Museum of Art implement Knowledge mining

Al Cognitive Services allow the Met to **autonomously assess** and classify its art collection. The Met is testing ways to categorize, tag, and learn about its collection at scale. This knowledge mining can reveal new linkages among the collection's artworks and augment each piece's information using publicly available information.





### AI IN HUMAN **RESOURCES**

Al systems can be used to assess job candidates based on their **behavior during** interviews.

HIRING PLATFORM

### Fast. Fair. Flexible. Finally, hiring technology that works how you want it to.

HireVue is a talent experience platform designed to automate workflows and make scaling hiring easy. Improve how you engage, screen and hire talent with text recruiting, assessments, and video interviewing software.

hirevue.com

Solutions ~

Our Tech v

Why HireVue ~

**Resources** ~

Our Company 🗸 🔍

Templates Evaluations

Log In

Analytics

Candidates

















# AUMENGTED INTELLIGENCE



# AI IN PROJECT MANAGEMENT







### Gartner **80% OF ALL PM PROCESSES** WILL BE DONE BY AI **BY 2030**

## BETTER ANALYZES, SORTS, AND PRIORITIZES TASKS

CONTINUOUSLY MONITORS NECESSARY METRICS AND TASK PROGRESS

**PROVIDES NECESSARY SUPPORT AT ANY TIME, SUCH AS STAKEHOLDER ANALYSIS** 

> OFFERS INNOVATIVE METHODS **OF PRODUCT TESTING**





# AI TOOLS HELPING PROJECT MANAGERS

### 🔁 timehero

### Time Hero Al based remote team management



## Magical Al Agenda, Time

Al Agenda, Time suggestion and notetaker





# 01.

Otter

Meeting and Presentation transcription



## Otome

### Tome App

Al based tool for presentation creation



### Telechat

Al Bot to share information about anything



# AI TOOLS HELPING PROJECT MANAGERS

### Notion

N

Manage any type of project, no matter the team or size.

AI Sp

Copilot

Al agent to support Office 365 suite





### 🌾 yoodli

### Yoodll

AI Speech evaluation tool that helps speak better

### Sharly

Summarise and ask question for documents

TESTIF



Testifi

AI Testing and DevOps tool



Video 2: https://www.youtube.com/watch?v=S7xTBa93TX8



### Pros

Increased Efficiency: AI systems can automate many tasks and processes, reducing the time and effort required to complete them and increasing efficiency.

Improved Accuracy: AI systems can analyze large amounts of data more quickly and accurately than humans, reducing the risk of errors and increasing the reliability of decision-making.

Personalization: Al can be used to provide personalized experiences, such as personalized recommendations and advertisements, based on an individual's preferences.

Increased Safety: AI can be used to enhance safety in various industries, such as transportation and healthcare, by automating tasks and processes that are dangerous for humans.

Enhanced Decision-Making: Al can provide valuable insights and support for decision-making in various industries, such as finance and healthcare.



# AI PROS VS CONS

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VS

(-)

### Cons

Job Loss: Al systems can automate many tasks that were previously performed by humans, potentially leading to job losses and unemployment.

Bias and Discrimination: Al systems can perpetuate and amplify existing biases and discrimination, especially if they are trained on biased data.

Lack of Empathy: AI systems lack the ability to understand emotions and empathy, which can limit their effectiveness in certain domains, such as healthcare and customer service.

Privacy Concerns: Al systems often require access to large amounts of personal data, which can raise privacy concerns and increase the risk of data breaches.

Unintended Consequences: Al systems can have unintended consequences, such as the spread of misinformation and fake news, that can negatively impact society.



Where we are?

We are living unprecedented technological advancements, we stand on the precipice of a new reality in which artificial intelligence is more than a tool, but a transformative force redefining the contours of human endeavour, stimulating the birth of previously unexplored ideas, and pushing the boundaries of what we once thought impossible.



# **ALMOST FINISHING**





"As we guide artificial intelligence to its full potential, we bear a profound responsibility to ensure that its evolution is grounded in ethical considerations, to protect humanity from potential harms, and to shape a future in which AI serves as a catalyst for equitable progress, rather than a vehicle for unchecked power and inequality."



# RESPONSIBILITY



SEARCH

### ACCOUNT Regulations

WEBSITE need for comprehensive and proactive The regulation of artificial intelligence has never been more pressing; we must build robust legal frameworks that not only prevent misuse and ensure accountability, but also foster innovation and inclusivity, striking a delicate balance between harnessing the power of AI and preserving the fabric of our human society.



## WE DIDN'T FINISH YET? ACCOUNT

APPLICATION

NT

SEARCH

NETWORK

OMMUNICATION

WEBSIT



"Unseen but not unknown, the future of AI holds a powerful promise: to change everything, for the better."



# CONCLUSION





https://linktr.ee/ivanmoreira





